

Safeguarding Overview and Scrutiny Committee

Tuesday 19 July 2022

10:00

Oak Room, County Buildings, Stafford

The meeting will be webcast live which can be viewed at any time here:

<https://staffordshire.public-i.tv/core/portal/home>

John Tradewell
Director of Corporate Services
11 July 2022

A G E N D A

1. **Apologies**
2. **Declarations of Interest**
3. **Minutes of the meeting held on 16 June 2022** (Pages 1 - 6)
4. **Draft Early Help Strategy** (Pages 7 - 30)
Report of the Cabinet Member for Children & Young People
5. **Customer Feedback & Complaints Annual Report - Children's Social Care** (Pages 31 - 64)
Report of the Cabinet Member for Children and Young People
6. **Customer Feedback & Complaints Annual Report - Adult Social Care** (Pages 65 - 92)
Report of the Cabinet Member for Health, Care and Wellbeing
7. **Work Programme** (Pages 93 - 102)
8. **Exclusion of the Public**
The Chairman to move:-

"That the public be excluded from the meeting for the following items of business which involve the likely disclosure

of exempt information as defined in the paragraphs of Schedule 12A (as amended) of the Local Government Act 1972 indicated below".

Part Two

(All reports in this section are exempt)

nil

Membership

Gill Burnett (Vice-Chairman (Overview))	Gillian Pardesi
Janet Eagland	Kath Perry, MBE
Richard Ford (Vice-Chairman (Scrutiny))	Bob Spencer (Chairman)
Derrick Huckfield	Mike Wilcox
Johnny McMahon	Conor Wileman

Notes for Members of the Press and Public

Filming of Meetings

Staffordshire County Council is defined as a Data Controller under the Data Protection Act 2018. The County Council has agreed that Public meetings should be the subject of live web transmission 'webcasting'. Fixed cameras are located within meeting room for this purpose.

The webcast will be live on the County Council's website and recorded for subsequent play-back for 12 months. The recording will also be uploaded to YouTube. By entering the meeting room and using the seats around the meeting tables you are deemed to be consenting to being filmed and to the possible use of those images and sound recordings for the purpose of webcasting.

If you have privacy concerns about the webcast or do not wish to have your image captured then please contact the Member and Democratic Services officer named at the top right of the agenda.

Recording by Press and Public

Recording (including by the use of social media) by the Press and Public is permitted from the public seating area provided it does not, in the opinion of the chairman, disrupt the meeting.